

# **IaaS Transforms AFSCME-DC33**

**AFSCME District Council 33** 



## About AFSCME

The American Federation of State, County and Municipal Employees (AFSCME) is the largest trade union of public employees in the United States. AFSCME is a union made up of a diverse group of people who share a common commitment to public service. DC-33 serves the greater Philadelphia, PA for Blue collar workers for their Legal, Health and Welfare benefits administration. AFSCME deals with nurses, corrections officers, childcare providers, EMTs and sanitation workers.

# Challenges

- Customer had been running their key applications at their data centers but no in-house expertise running on IaaS
- Customer had no previous experience digitally transforming their company with a holistic approach
- Frequent network failures, hardware failures and backup issues

# Solutions

Oracle IaaS: Object Storage Oracle IaaS: Compute

ezPractice on IaaS eMemberPlus on IaaS

## Results: Value of the Deal

- Dramatically reduced any on premise needs and hardware maintenance by implementing eMemberPlus and ezPractice on IaaS
- Custom Integration solutions to the insurance and government agencies
- PCB Apps was able to manage the full cycle of services across all of the platforms

## Key Partner Takeaways

PCB Apps provided instrumental support for Oracle's IaaS, helping AFSCME-DC33 make the ultimate decision through their expertise in Oracle Cloud Infrastructure and Platform. There is a significant growth opportunity as AFSCME-DC33 looks to continue their Digital Transformation for EMTs and sanitation workers.

PCB Apps is a pioneer in Business Applications and Oracle Digital Transformation delivering both onpremise and cloud enterprise solutions. Founded in 2003, we operate in 14 locations globally serving customers in the Americas, Europe, MEA and APAC with services that include Business Consulting Services, Managed Services, and Hosting/Cloud services.

Learn more about how PCB Apps can transform your IT solutions at **pcbapps.com** or contact our experts at **732-302-0100** 

"Being a union supporting government employees, we had concerns in the Security of the infrastructure in the Cloud. PCB Apps has demonstrated over and over for last 10+ years as a valued partner and we trust their capabilities. The journey to the Cloud is very smooth and we are more confident than ever that we made the right decision in our selection."

Frank Wallace, AFSCME-DC33



### **AFSCME**

www.afscme.org

#### **Industry**:

Trade Union of Public Employees

#### **Annual Revenue:**

161 Million US \$

## **Employees:**

120

## **Products**

Oracle IaaS

#### Services:

eMemberPlus and ezPractice on IaaS